

**If You Have Private Health Insurance and You are Denied  
Detox  
or any Health Care Services- - Contact**

**The Office of Patient Protection, MA Dept. of Public Health**

1-800-436-7757

[www.state.ma.us/dph](http://www.state.ma.us/dph)

Massachusetts consumers and anyone receiving health coverage from a MA carrier, insurer or HMO are entitled to protections covering your rights to services.

**Bureau of Managed Care within the Division of Insurance**

617-521-7372

[www.state.ma.us/doi](http://www.state.ma.us/doi)

**If You Need Help Understanding The New Health Care  
Insurance Coverage Laws**

**Health Care for All Can Help!**

**Health Care For All's Health Helpline: 1(800)272-4232**

**Health Care For All's Helpline** is a resource that is free and available to everyone. The Helpline is here to answer your questions about healthcare in Massachusetts.

It can help you with everything from general insurance questions to specific information you need about a personal health issue. Other issues you might have include questions on co-payments, health insurance rules, directions, whether you're eligible for a program, or more.

**What is Health Care for All**

**Health Care For All** is building a movement of empowered people and organizations with the goal of creating a health care system that is responsive to the needs of all people, particularly the most vulnerable. Health Care For All is dedicated to making quality care the right of all people, and supports a health care system that is universal, comprehensive, and equitable.