

If you want information about substance abuse, prevention or treatment services, for family, friend, or yourself, please call.

Mass Substance Abuse Information and Education Helpline

1-800-327-5050

www.state.ma.us/dph

A Project of the Medical Foundation, Funded by the MA Dept. of Public Health

The Office of Patient Protection, MA Dept. of Public Health

1-800-436-7757

www.state.ma.us/dph

Massachusetts consumers and anyone receiving health coverage from a MA carrier, insurer or HMO are entitled to protections covering your rights to services.

If your Massachusetts carrier has denied you access to treatment, please contact.

Bureau of Managed Care within the Division of Insurance

1-617-521-7372

www.state.ma.us/doi

If you have a complaint about a managed care plan.

MA Bureau of Substance Abuse Services Consumer Advisory Board

Contact James Hiatt

1-617-624-5102

If you are or in addiction recovery, inclusive of being a family member, and would like a role in advising the state about continuum of care policies, contact James Hiatt

Massachusetts Organization for Addiction Recovery (MOAR)

617-423-6627 or 1-877-423-6627 (Toll Free)

Email MOARfran@aol.com

www.neaar.org/moar

If you want to join others who are in addiction recovery, inclusive of families and friends, to educate the public about the value of recovery, join MOAR.

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